

	Free	Standard
Work Order Management		
Requests	Yes	Yes
Estimates	Yes	Yes
Work Orders	Yes	Yes
Service Line Items	10/work order	20/work order
Part Line Items	10/work order	20/work order
Service Task		5/service line item
Service Report	1/appointment	5/appointment
Gantt View	Yes	Yes
Map View		Yes
Calendar View	Yes	Yes
Trips		Yes
Time Sheet		Yes
Multi-currency		20/organization
Multi-day appointments		Yes
Contact Management		
Customers	Yes	Yes
Companies	Yes	Yes
Customer History	Yes	Yes
Notes	Yes	Yes
Notifications	Yes	Yes
Custom Notifications		Yes
Timeline	Yes	Yes
Advanced Filters	Yes	Yes
Contact Merge	Yes	Yes
Workforce Management		
Users	Yes	Yes
Skills	10/organization	20/organization
Crew		20/organization
Work Type		Yes
Service Territories		20/organization
Business Hours		Yes
Holiday		Yes
Time Off		Yes
Field Agent Location Tracking		Yes
Service Management		
Services And Parts	Yes	Yes
Asset Management		
Manage Assets	Yes	Yes
Billing (Powered by Invoice)		
2-way sync between FSM and Invoice/Books		Yes
Invoices	Yes	Yes
Online Payments	Yes	Yes
Taxes (Specific to local currencies and tax laws)	Yes	Yes
Inventory Control (Powered by Inventory*)		
Serial Number Tracking		Yes
Multiple Warehouses		Yes
Product Customization		
Custom Fields		3/field type (max 10/module)
FSM Views	Yes	Yes
Automation		
Workflow Rules	1 active/module Total 3/module	3 active/module Total 5/module
Custom Functions	1/module	3/module
Standalone Functions	1/organization	3/organization

	Free	Standard
Field Updates	1/module	3/module
Email Template	1/module	3/module
Analytics		
Standard Reports	Yes	Yes
Data Administration		
Import Data	1000 records/batch	20000 records/batch
Export Data	Yes	Yes
Import History	Yes	Yes
Security and Privacy		
Custom Profiles		10/organization
Data Encryption (EAR)	Yes	Yes
Audit Trail	Yes	Yes
GDPR Compliance	Yes	Yes
Developer Tools		
APIs	Yes	Yes
Connections		Yes
Mobile Support		
Mobile App for Field Techs	Yes	Yes